

Section 5 Secure Web Internet File Transfer (SWIFT)

5.1 Overview

SWIFT is the secure file transfer system that all external customers use for submitting confidential information to FTB as well as receiving receipts and acknowledgements from FTB. SWIFT allows batch transfer of return files quickly and securely via the Internet using HTTPS or FTPS. SWIFT utilizes secure mailboxes ("From FTB" and "To FTB") that are accessed by using a unique SWIFT User ID and Password. General information about SWIFT is available at our Website at: http://www.ftb.ca.gov/professionals/taxnews/swift_faq.html

Use of SWIFT requires you to register for a User ID and password. If you have a SWIFT User ID and password for transmitting individual e-file returns you must obtain a separate user ID and password to transmit business e-file returns. To obtain a SWIFT User ID and password or to get more information about accessing SWIFT for e-file, contact e-Programs Customer Service at (916) 845-0353.